WPRTA

FY 2020 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 247

Contact Name:	Sterling, Camille
Contact Phone:	828-464-9444
Contact Fax:	828-466-0570
System Type:	Consolidated Urban-Community

Trips in Millions

Trips, Miles and Hours By Mode

Service Type	Trips	Miles	Hours
DR-Demand Response	47,402	386,300	23,853
FR-Fixed Route	119,823	391,139	23,615
LR-Light Rail	0	0	0
SC-Street Car	0	0	0
VP-Vanpool	0	0	0
TOTAL	**167,225**	**777,439**	**47,468**

Miles in Millions

Trips Per Hour

Hours in Thousands

Trips Per Mile

WPRTA

FY 2020 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 247

Demand Response

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2019	FY 2020	% Change
OP. EXPENSES:	$2,504,222	$2,149,132	-14%
Federal Assistance:	$1,269,267	$1,395,704	10%
State Assistance:	$0	$0	0%
Local Assistance:	$82,548	$196,653	138%
Other Assistance	$0	$0	0%
Operating Funds:	$1,351,815	$1,592,357	18%
OP. REVENUES:	$1,504,313	$891,906	-41%
Operating Ratio:	**0.00**	**0.00**	0%
Cost Per Trip:	**$36.27**	**$45.34**	25%
Miles:	551,508	386,300	-30%
Hours:	34,276	23,853	-30%
Trips Per Hour:	**2.01**	**1.99**	-1%
Trips Per Mile:	0.125	0.123	-2%
Total Trips:	69,042	47,402	-31%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

WPRTA

FY 2020 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 247

Fixed Route

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2019	FY 2020	% Change
OP. EXPENSES:	$1,948,169	$1,742,464	-11%
Federal Assistance:	$775,958	$885,601	14%
State Assistance:	$155,365	$168,298	8%
Local Assistance:	$155,365	$154,368	-1%
Other Assistance	$0	$0	0%
Operating Funds:	$1,086,688	$1,208,267	11%
OP. REVENUES:	$67,042	$63,142	-6%
Operating Ratio:	**0.00**	**0.12**	0%
Cost Per Trip:	**$8.73**	**$14.54**	67%
Miles:	358,820	391,139	9%
Hours:	20,941	23,615	13%
Trips Per Hour:	**10.66**	**5.07**	-52%
Trips Per Mile:	0.622	0.306	-51%
Total Trips:	223,191	119,823	-46%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

WPRTA

FY 2020 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 247

TRIPS BY MODE

MILES BY MODE

HOURS BY MODE

WPRTA

FY 2020 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 247

MILES PER HOUR BY MODE

TRIPS PER MILE BY MODE

TRIPS PER HOUR BY MODE