CONCORD/KANNAPOLIS

FY 2020 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 209

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System Type: Urban-Single City

Trips in Millions

Trips, Miles and Hours By Mode

Service Type	Trips	Miles	Hours
DR-Demand Response	11,939	103,801	8,250
FR-Fixed Route	360,769	714,161	40,704
LR-Light Rail	0	0	0
SC-Street Car	0	0	0
VP-Vanpool	0	0	0
TOTAL	**372,708**	**817,962**	**48,954**

Miles in Millions

Trips Per Hour

Hours in Thousands

Trips Per Mile

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Demand Response

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2019	FY 2020	% Change
OP. EXPENSES:	$652,312	$712,266	9%
Federal Assistance:	$326,075	$304,684	-7%
State Assistance:	$0	$0	0%
Local Assistance:	$303,239	$388,747	28%
Other Assistance	$0	$0	0%
Operating Funds:	$629,314	$693,431	10%
OP. REVENUES:	$22,998	$18,835	-18%
Operating Ratio:	**0.00**	**0.00**	0%
Cost Per Trip:	**$55.64**	**$59.66**	7%
Miles:	94,737	103,801	10%
Hours:	7,748	8,250	6%
Trips Per Hour:	**1.51**	**1.45**	-4%
Trips Per Mile:	0.124	0.115	-7%
Total Trips:	11,723	11,939	2%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

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Fixed Route

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2019	FY 2020	% Change
OP. EXPENSES:	$2,417,429	$2,169,522	-10%
Federal Assistance:	$872,406	$514,915	-41%
State Assistance:	$264,501	$332,505	26%
Local Assistance:	$970,069	$1,079,516	11%
Other Assistance	$0	$0	0%
Operating Funds:	$2,106,976	$1,926,936	-9%
OP. REVENUES:	$310,453	$242,586	-22%
Operating Ratio:	**0.00**	**0.61**	0%
Cost Per Trip:	**$5.65**	**$6.01**	7%
Miles:	707,818	714,161	1%
Hours:	40,344	40,704	1%
Trips Per Hour:	**10.61**	**8.86**	-16%
Trips Per Mile:	0.605	0.505	-16%
Total Trips:	428,205	360,769	-16%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

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TRIPS BY MODE

MILES BY MODE

HOURS BY MODE

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MILES PER HOUR BY MODE

TRIPS PER MILE BY MODE

TRIPS PER HOUR BY MODE